

FIVE YEAR LIMITED WARRANTY

RidgeLine, Inc. warrants the Pro Ears series hearing protectors against defects in manufacturing or materials for a period of FIVE years from the date of purchase. Items covered include circuit board, microphone and potentiometer. **To be valid, Warranty card must be filled out and sent to RidgeLine, Inc. with a copy of a dated sales receipt within thirty (30) days of purchase.** Should you forget to send in the Warranty card and proof of purchase, you will be required to show proof of purchase prior to any warranty repair. We recommend that you do this now while you have your receipt.

For the first three (3) months from date of purchase, RidgeLine will repair or replace the unit or defective part at no charge. For the remaining warranty period you will be required to return the item with \$29.95 check or money order for handling, processing, packaging, shipping & labor. There may be additional charges for non-warranted items. Please include a copy of your dated sales receipt showing the dealer's name, product and purchase price. We will either repair or replace the item and will then return postpaid. This Warranty is limited to the original purchaser only and does not cover: headband, ear cups, ear cup grommets, sealing rings, microphone covers, foam battery covers, volume control knobs, batteries, battery terminals, corrosion damage caused by dead or weak batteries, damage caused by dropping, water, normal wear, intentional or unintentional damage, loss or breakage caused by abuse, misuse or accident. RidgeLine, Inc. is not responsible for any indirect or consequential damages arising from the use or inability to use its product.

For service under this Warranty, you must first call for an RMA (Return Merchandise Authorization) number. Explain to the Customer Service Representative exactly what the symptoms are. We may be able to correct the problem over the phone without a return.

If it is necessary, **return the defective unit postpaid, with the RMA number on the outside of the box.** In most cases, the product will be repaired or replaced and shipped back to you within five working days. The entire unit, **including batteries**, must be returned for proper evaluation. All Pro Ears electronic protectors require N size 1.5 volt batteries. Using any other size voids this warranty. Do not return only the non-functioning part. While this Warranty gives you specific legal rights, you may also have other rights, which vary from state to state.

NOTE: Soft Foam Sealing Rings and Inner Foam components are designed for maximum comfort and efficiency. Due to this highly specialized material, they require greater care. It is recommended that these items be replaced every 6 to 15 months depending on use and climate. These items are available in our Maintenance Replacement Kit and may be purchased at your local PRO EARS retailer, or call: 1-800-891-3660.

For Warranty Questions call: 1-719-783-4161.

* This product is designed for non-commercial use. If product is used in a professional industrial capacity this Warranty covers all terms and conditions for ONE year.

For all Warranty Repairs, ship postpaid to:

**RidgeLine, Inc. - Service Department • 101 Ridgeline Drive • Westcliffe, CO 81252
800-891-3660 • 719-783-4161 • 719-783-4162 - Fax • Email: Service@Pro-Ears.com**

Please check our website at www.Pro-Ears.com for current shipping/warranty information.



REGISTRATION CARD

PLEASE COMPLETE AND RETURN TO RIDGELINE, INC. IN A SEPERATE ENVELOPE
OR FOR ONLINE REGISTRATION GO TO WWW.PRO-EARS.COM

PURCHASERS NAME: _____ (LAST) (FIRST)

(ADDRESS)

(CITY) (STATE) (ZIP)

PURCHASED FROM: _____ (DEALERS NAME) (CITY) (STATE)

DATE PURCHASED: _____ **MODEL #:** _____

PRIMARY USE: (Check all that apply)

Recreational IPSC Trap Skeet Sporting Clays Sports Spectator Hunting Archery

Military Law Enforcement Industrial Use Assisted Hearing

Other: _____

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